

uPortal User Experience Walkthrough Report

(Accessibility and usability heuristic evaluations combined with cognitive walkthroughs)

Evaluation Completed by: [Insert evaluators name]

URL: http://....

Date:

Heuristic reviews and cognitive walkthroughs were performed on a [computer type] at [screen resolution] resolution (most common resolution) and [color setting] colors (most common novice resolution; if graphics work at this resolution, they'll work in higher resolutions) using [Browser and Operating System] at a [type of connection is internet required] connection rate.

See [Heuristic Evaluation](#) for heuristics used in this evaluation.

Scope of Walkthrough

- See [uPortal Evaluation Plan](#)

User profile(s) and context of use:

Profiles will generally only be used for the cognitive walk-through, not the heuristic evaluation. However, users may be set up with a certain role in the system (e.g. student, instructor) for the heuristic evaluation.

- See [Sakai Personas](#)

Scenarios

Scenarios will generally only be used for the cognitive walk-through, not the heuristic evaluation. However, it is fine to use these scenarios for the heuristic evaluation if it is helpful to evaluators in figuring out how to walk through the application. See [uPortal Content Management Scenarios](#) for a list of all possible scenarios. Evaluators will likely only cover some of the scenarios, in one of the roles, in their individual evaluations.

- General Overview (heuristic evaluation)
- Finding.....
- Scenario 3
- Scenario 4
- Scenario 5

Assumptions for this evaluation:

- [List any additional assumptions used in evaluation]

Positive Findings

All positive findings, from both the heuristic evaluation and the cognitive walk-through, should be placed in this section.

Usability Positives	Tool	Evaluator
Accessibility Positives	Tool	Evaluator

Summary of Usability & Accessibility Issues Found

All usability & accessibility issues found, in both the heuristic evaluation and the cognitive walk-through, should be placed in this section.

Priority Legend:

High = Task cannot be completed

Medium = Task completed with significant effort and failed attempts

Low = Task completed with minor complications and/or annoyance

Usability Issues	Principle	Link to screen shots	Priority	Suggestions for solution	Tool	Component Identified?

Accessibility Issue	Principle	Link to screen shot	Priority	Suggestions for solution	Tool	Component identified?

Cognitive Walkthrough Worksheet

This section should be used by evaluators to keep track of the steps & screens they followed through the application in the cognitive walk-through. Any positive results or issues found should be included in the two sections above.

Scenario 1: Brief description

