

# Uploader User Testing

## User Testing

### Completed Testing

#### Uploader User Testing - Round 1

Research questions/goals include:

- Do users realize they can upload files? Do they realize they can upload multiple files?
- Are users successful at uploading a file in general? A single file from their computer? Multiple files from their computer?
- Can a user find a particular file easily?
- Do users recognize and understand intuitively how to upload files?
- Is pause/resume upload understandable or does this confuse them
- Does the user understand that you cannot "cancel" the upload until you first "pause" the upload? Is differentiating between paused and not paused states understandable to users?
- Are visual affordances meaningful and helpful to users?

[Protocol](#)

[Results](#)

#### Uploader User Testing - Round 2

This test should discover:

- Do the user realize they can upload multiple files?
- Is the user successful at selecting and adding multiple files?
- Can the user pause the upload?
- Can the user remove unwanted files from the queue?
- Can the user add additional files to upload?
- Is it obvious to the users whether the files are successfully uploaded?

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#### Uploader User Testing - Round 3

This test should discover:

- Whether there is a need for the users to be able to pause or cancel the upload
- Do the users want Cancel?
- If the users do want Cancel while uploading, what do they expect Cancel to do? Canceling the entire upload including already uploaded files vs. Canceling remaining files in the queue
- If the users want the Cancel feature, what would they call it? Possible answers: Cancel, Stop, Close, etc.
- In what contexts do they want Cancel and what do they expect it to do?
- Do the users want Pause?
- In what contexts do they want Pause and what do they expect it to do?
- Is it obvious to the users whether the files are successfully uploaded?
- What would the users like to do when they see an error?

[Protocol](#)

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### Future & Planned Testing

#### Uploader User Testing - Round 4

This test should discover:

- Does the user realize they can upload multiple files?
- Is the user successful at selecting and adding multiple files?
- Can the user stop the upload?
- Can the user remove unwanted files from the queue?
- Can the user add additional files to upload?
- Is it obvious to the users whether the files are successfully uploaded?

[Protocol](#)

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## Component

### **Uploader**

The Uploader allows users to upload files. The user can select desired files from their computer, view them in a queue, add or remove files to and from the queue, and upload them.

[More...](#)

## Interaction Designs

Underlying design patterns and description of component behavior.

### **Uploader Wireframes (Design Iteration)**

### **Uploader Storyboards**

### **Uploader Specification**

### **Comprehensive File Upload Design Pattern**

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