Pager User Testing - Round 2 Protocol

Reference: User Testing Protocol

Supporting Material:

- Pager Gradebook Demo
- Consent Form
- Demographic Questionnaire
- Pager Post Questionnaire.doc

Greeting script

> **Error rendering macro 'excerpt-include'**
>
> No link could be created for 'User Testing Greeting Script'.

User Testing Demographic Questionnaire

Scenarios

Instructor

> What courses are you teaching currently?
>
> You have put in your [fluid:course name] students' midterm grades in the gradebook in Sakai. You just found a mistake in a student's midterm mark and wanted to correct it on the Sakai gradebook.

Tasks

Task	Description
Task 1	Here's the gradebook. (Let them observe and think outloud. Have them modify page if the'd like.)
Task 2	Find Maurice Halderon. (Navigate to page with Maurice on it.) Correct Maurice's grade to 85.
Task 3	Go back to the first page.

Student

> Are you taking any courses where you are working with a group of classmates?
>
> You are taking [fluid:course name] and you're assigned to a group. You want to find your groupmates' contact informations from the student roaster. You log into Sakai and find the student roster for [fluid:course name].

Tasks

Task	Description
Task 1	Here's the roster. You are looking for [fluid:4 student names].
Task 2	Go back to the first page.

Notes for Test Coordinator

Offering help during the test

Don't offer help; let the user attempt to perform the task themselves. If they ask for help reply with:

- "What do you think you/that would do?"

- "What do you think that means (e.g. the red bars)?"

You want to observe whether users are able to:

- understand how the pager operates
- navigate to the desired page

Post-test Questionnaire

Note: Have participants fill out this questionnaire on paper.

Post-test Questions

Note: Ask these questions verbally after the participant has filled out the questionnaire

1. How often do you change the page size?
2. Do you generally prefer a long page or a short page?
3. Does it depend on the context?
4. Which are you more inclined to use when navigating through the list?
5. The page links or the next/previous buttons?