

User Experience Frankenstein

Users think of Portals as one big product

Problem with existing products:

- Products developed as individual portlets/tools
- Many distinct users create content for there apps = inconsistent viewing experience
- Integrating existing solution makes sense for efficiency but how does that effect the UX -- suddenly we have less control around the UX

Results to UX:

- Workflow across tools/portlets is clunky at best; typically no possible
- User has an inconsistent experience across the tools and portlets

Potential Solutions:

- Components
- Right API's - figuring out what these are is big!
- Design patterns
- Style guides
- Dashboard/synoptic views