UX Resources

User experience organizations, sites, articles presentations, and other resources.

Organizations

Most of these sites are filled with articles, seminars, events, etc.

- Interaction Design Association
- SIGCHI - the ACM's Special Interest Group on Computer-Human Interaction
- Information Architecture Institute
- Usability Professionals' Association
- Society for Technical Communication - Usability & User Experience
- The User Experience Network
- Usability Net
- User Experience Architects

Companies

- User Interface Engineering
- Nielsen Norman Group
- Cooper
- Human Factors International
- Adaptive Path
- Techved
- Rossul

Sites

- A List Apart - Explores the design, development, and meaning of web content, with a special focus on designing with standards
- Cooper's Insights
- Good Experience
- Boxes and Arrows
- SitePoint - Online magazine for Web Development and Design Professionals
- useit.com - Usability guru Jakob Nielsen's website with practical articles on creating usable information technology
- Usable Web - Almost a thousand helpful links about web usability organized by category

Blogs, Lists, & RSS

- discuss@ixda.org (ixda.org)

UCD Processes

- User-Centered Design, Usability Professional Association Website
- User-centered design in IT services
- Selling User Needs Assessment, presented at UCCSC (University of California Computing Services Conference)
- Usability Body of Knowledge
- Usability Methods Toolbox - Great resource that describes the various techniques that may be used in usability evaluation
- The KJ-Technique: A Group Process for Establishing Priorities (a.k.a. Affinity Diagramming)
- Qualities of a Good Survey Question
- Autodesk's UCD & Agile Process

Recommended Interaction Design Books

- "Don't Make Me Think", Steve Krugg
- "Designing Interfaces", Jennifer Tidwell
- "The Inmates Are Running the Asylum", Alan Cooper
- "The Design of Everyday Things" by Don Norman

For more suggestions, check out the Society for Technical Communication's Usability & User Experience Group's Bookshelf
Accessibility References

- **DHTML Style Guide** - Contains many conventions for keyboard access of DHTML widgets
- **ARIA Article on A List Apart** - Good introduction to ARIA
- **ARIA Examples** - Contains many examples of using ARIA markup
- **ARIA Best Practices**
- **Mozilla - Keyboard Navigable Widgets**

**Design Patterns**

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**User Testing**

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**Fluid UX Presentations**

**Accessibility**

- **Accessibility for Rich Internet Applications: Techniques and Toolkits** [PDF] | [PowerPoint]
  - Colin Clark presented at the *Aiming for Accessibility* Conference, University of Guelph, May 27, 2009
- **Hands-on Accessibility**
  - Colin Clark presented at the JA-SIG Unconference U-Camp, Rutgers University, November 13, 2007
- **An Introduction to Accessibility**
  - Mike Elledge presented at York University's Institute for Research on Learning Technologies on November 1, 2007
- **Assessing Accessibility**
  - Mike Elledge presented at York University's Institute for Research on Learning Technologies on November 1, 2007

**User Experience Design Methodology, Process, etc.**

- **User Centered Design (UCD) at Berkeley** [PowerPoint slides]
  - Daphne presented with Judy Stern at Sakai Atlanta Conference, December 2006
- **Fluid UX Overview for UCamp**
  - Daphne presented at the Sakai UCamp in Amsterdam, June 2007 - UX audience specific.
- **Dashboards, Searches, and Window States - a User-centric View for uPortal**
- **Introduction to User-Centered Design** [PowerPoint slides]
  - Allison presented with Gary Thompson at JA-SIG Winter 2007 Unconference on November 13, 2007
- **User-Centered Design in IT: the Low-Hanging Fruit** [PowerPoint slides]
  - Allison presented with Ian Crew at the Winter 2007 Sakai Conference on December 4, 2007
- **Using Personas to Create User-centered Designs** [PowerPoint slides]
  - Allison presented with Rachel Hollowgrass at the Spring 2008 JA-SIG uCamp on April 30, 2008
- **Use Cases in the Fluid Project** [PowerPoint slides]
  - Allison presented with Erin Yu at the Spring 2008 JA-SIG uCamp on April 30, 2008
- **Designing Open Software**
  - Colin Clark presented as a guest lecture in Dr. Stephen Hookerma's *FIS1340H Introduction to Information Systems* course
- **User Needs Assessment & the Designer and Developer Sprint** [PowerPoint slides]
- **Using Personas to Create User-centered Designs - updated** [PowerPoint slides]
  - Allison presented at the Summer 2008 Sakai Conference on July 1, 2008
- **What are Sakai Users up to - Fluid Content Management User Research**
  - Presented by Daphne Ogle at the Sakai Paris 2008 conference, July 2, 2008

**Design Patterns**

- **Design Patterns for Fluid**
  - Allison presented at Fluid Summit on September 28, 2007
- **Fluid Design Patterns**
  - Lightning Talk Allison presented at JA-SIG Winter 2007 Unconference on November 12, 2007
- **Open Source Design Pattern Library, Spreading Communities Thick: Open Source Communities of Practice** [PowerPoint slides]
UI Development

- Design Tips for Developers
  - Daphne presented at Sakai Amsterdam Conference Combo Session (Designers & Developers), June 2007

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